How to Create a Hik-Connect Account Using the iVMS4500 Mobile Software

- A Hik-Connect account is required in order to add a Hikvision device to the iVMS4500 using the Cloud P2P service.

- A Hik-Connect P2P device, is a device that is registered to dev.hik-connect.com using the Hik-Connect P2P service.

- The Hik-Connect P2P service must be enabled on the NVR, DVR or IP Camera first prior to adding to the iVMS4500 mobile app.

**NOTE:** Please see the how to enable the Hik-Connect P2P service guide for more information how to configure this service on a Hikvision device.
How to Create a Hik-Connect Account Using the iVMS4500 Mobile Software

• You will need to have the iVMS4500 software downloaded and installed on your mobile device.

• You can download the app from Apple’s App Store or the Google Play store, iVMS4500 Lite or iVMS4500.

• You will need a valid email address and access to that email address for verification purposes.

NOTE: The iVMS4500HD for tablets will follow similar instructions. The images and screenshots will vary from this document.
How to Create a Hik-Connect Account Using the iVMS4500 Mobile Software

• To create an account or login, click on the menu icon [1] in the upper left corner of the iVMS4500 App.

• Select the Cloud P2P [2] option.
How to Create a Hik-Connect Account Using the iVMS4500 Mobile Software

• To create an account, click on the Register button\(^3\) at the bottom of the page.

• Enter an email address\(^4\) and the provided verification code\(^5\) in the corresponding fields.

• Click on Get Verification Code\(^6\).
How to Create a Hik-Connect Account Using the iVMS4500 Mobile Software

• A verification code[7] will be sent to the registered email account.

• Input the Verification Code[8] received via email into the iVMS4500 app.

• Then click the Next button.[9]

NOTE: The email will come from service312@hicloudcam.com, please check your spam or junk folders if you did not receive an email within 3-5 minutes.
How to Create a Hik-Connect Account Using the iVMS4500 Mobile Software

• Input a desired username. [10]

• Input a strong password. [11] A strong password contains more than three types of characters, and the password length is at least eight characters.

• Confirm [12] the strong password.

• Then click the Finish button. [13]

NOTE: The username cannot contain any spaces or special characters. Character types include upper and lower case letters, numbers and special characters.
How to Create a Hik-Connect Account Using the iVMS4500 Mobile Software

• A Registered [14] message will confirm that your Hik-Connect (Cloud P2P) account is created.

• Now you can login and add a Hik-Connect P2P device to the iVMS4500 Mobile Software.

**NOTE:** To add a Hik-Connect P2P device to the iVMS4500 please refer to the help section of iVMS4500 or refer to the how to add a Hik-Connect P2P Device documentation.