

## Hik-Connect: Remote Access Platform & APP

### Simple NVR / DVR and IPC Remote Connection

Hik-Connect is a remote access platform and mobile app that is designed to allow quick set up of your security cameras for remote viewing via the internet on a smart phone, tablet, desktop PC, or web browser.

Depending on your needs, there are two different service offerings:

#### Hik-Connect P2P service

Hik-Connect P2P service allows for remote access using the Peer 2 Peer protocol. The P2P service is established through mobile apps and / or computer software.

#### Hik-Connect DDNS service

The Hik-Connect DDNS Service utilizes a two stage authentication when accessing your device remotely. The DDNS allows you to give your device a URL and access via the Internet Explorer browser, apps and / or computer software.

Once an account is created and device(s) are added, accounts can easily “share” access to these devices with other Hik-Connect users.



Hik-Connect Website [Link](#)

Free Smart Phone Applications:

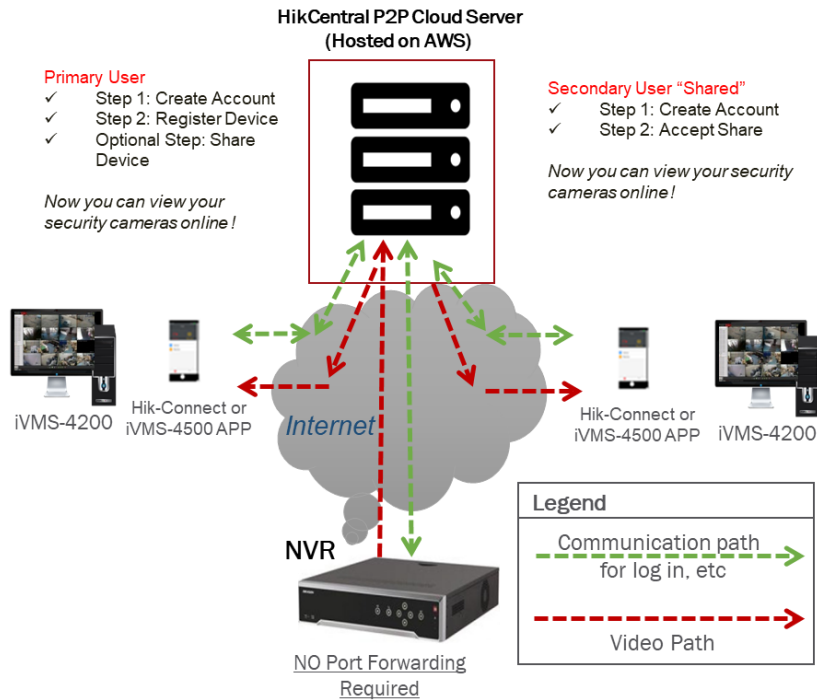
iOS: [LINK](#) to iTunes Store

Android: [LINK](#) to Google Play

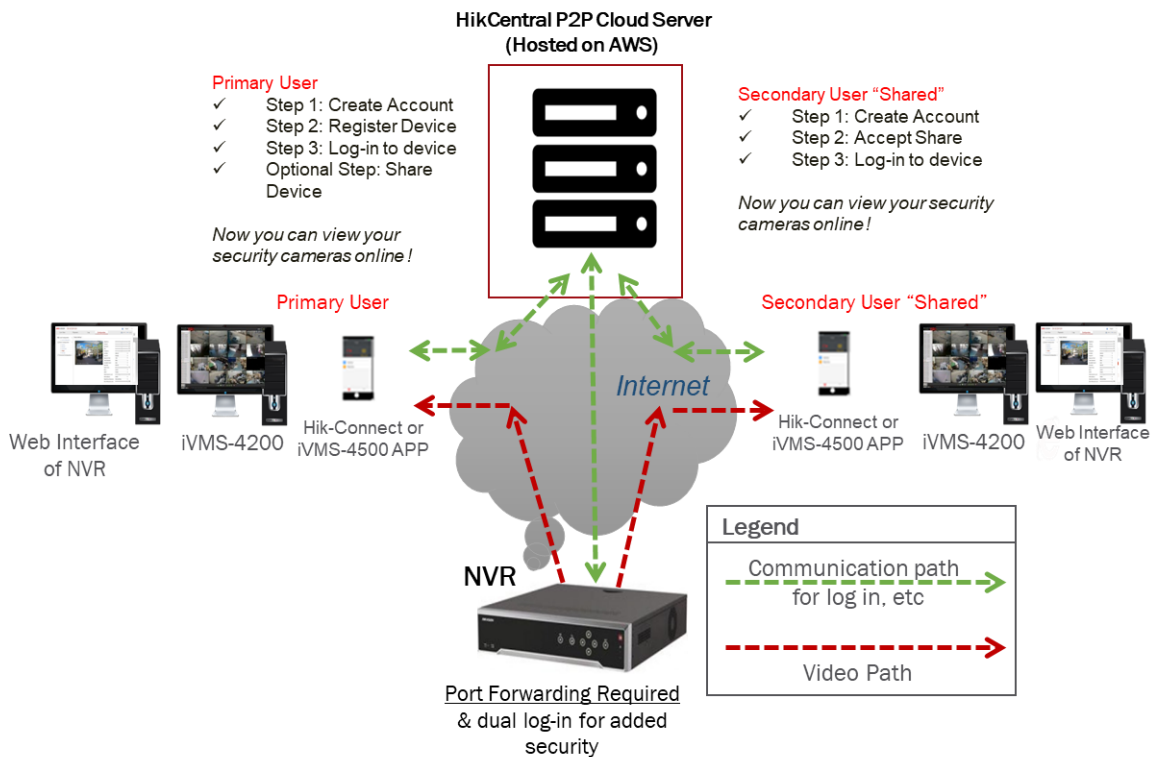
Feature	Hik-Connect P2P service	Hik-Connect DDNS service
Require Hik-Connect Account(s)	Yes	Yes
Port Forwarding* Required	No	Yes
Remote Configuration Permissions	1 Account	Multiple Accounts
Dual Authentication (Hik-Connect and Device)	No	Yes
Maximum Continuous Live Viewing per Camera	5 min	Unlimited
Number of Simultaneous Playback Streams	1	4
Ability to Connect via Internet Explorer Web Browser	No	Yes

\* Security Tip: \* Minimize the number of ports opened to the Internet. Port forwarding should only be configured when absolutely necessary. Avoid common ports by changing the default device ports and / or mapping different external ports to the internal ports.

## Hik-Connect P2P service



## Hik-Connect DDNS service



## Compatibility

Model Number	Recommended Firmware Version(or higher)*
<b>Pro Series</b>	
DS-9616NI-ST, DS-9632NI-ST, DS-9664NI-ST	3.4.5
DS-9632NI-I8, DS-9664NI-I8	3.4.92
<b>Value Series</b>	
DS-7604NI-E1/4P, DS-7608NI-E2/8P, DS-7616NI-E2/16P, DS-7604NI-E1/4P, DS-7608NI-I2/8P, DS-7616NI-I2/16P, DS-7716NI-I4/16P, DS-7732NI-I4, DS-7732NI-I4/16P	3.4.92
<b>TurboHD 1.0 Series</b>	
DS-7204HGHI-SH, DS-7216HGHI-SH, DS-7208HGHI-SH, DS-7316HQHI-SH, DS-7332HGHI-SH, DS-9008HQHI-SH, DS-9016HQHI-SH	V3.1.17
<b>TurboHD 3.0 Series</b>	
DS-7204HUHI-F1/N, DS-7208HUHI-F2/N, DS-7216HUHI-F2/N, DS-7308HUHI-F4/N, DS-7316HUHI-F4/N, DS-9008HUHI-F8/N, DS-9016HUHI-F8/N, DS-7308HQHI-SH	V3.4.84
<b>TurboHD 4.0 Series</b>	
DS-7204HQI-K1, DS-7208HQI-K2, DS-7216HQI-K2, DS-7204HUI-K1, DS-7208HUI-K2, DS-7216HUI-K2	V3.5.11