

How to Reset Passwords Quick Guide

(New Secure Password Reset Strategy)

7/15

www.hikvision.com

Introduction

To reset passwords with the new Hikvision Secure Password Strategy, you must use SADP Tools software (*v2.2.3.5 Build 20150408*) or later (Figure 1). It can be downloaded from our website at <u>www.hikvision.com</u>. It can be used on front-end and back-end devices with firmware shown in the following table:

Device Type	Model Number	Firmware Version
Value Series IP Camera	DS-2CD2xxx	V5.3.0
Smart Series IP Camera	DS-2CD4xxx	V5.3.0
NVR/Hybrid	DS-9016HWI-ST	V3.1.5
	DS-96xxNI-ST	
	DS-7716NI-SP/16	
Plug-n-Play NVR	DS-76xxNI-EI(E2)/P	V3.1.0
Turbo DVR	DS-72xxHGHI-SH	V3.1.6
	DS-73xxHQHI-SH	
Super NVR	DS-96128NI-E24/H	TBD
	DS-96256NI-E24/H	

Device Firmware with Secure Activation

_	About	×
Name: Version	Search Active Devices Protocol Software : v2.2.3.5 Build20150408	Confirm

Figure 1 You need to download a new version of the SADP Tool software (v2.2.3.5 Build 20150408)

NOTE: Once you update your DVR/NVR or camera firmware, it *cannot* be downgraded to a previous version; the upgrade *is not* reversible.

By using the new SADP Tool you can determine if the front-end device is using **OLD** or **NEW** firmware. If your device has old firmware v3.1.0 (Figure 2), you'll need to reset the password by using the old procedure. With the new firmware v3.3.0 (Figure 3), the default username and password (*admin*, *12345*) are no longer applicable. The user will be prompted to assign a new password during the initial password reset attempt.

					SADP			_ 0 :
	Online Devices	🕖 Help						
Q	Total number of online dev	vices: 21			Save as Exce	el @ Refresh	Modify Network Para	meters
ID	Device Type	IPv4 Address /	Security	Port	Software Version	IPv4 Gateway	IP Address:	192.168.2.112
021	DS-7708NI-SP	192.168.2.7	Active	8000	V3.3.0build 150328	192.168.2.254	Port.	8000
020	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	Subnet Mask:	255.255.255.0
019	Service WatchDog	192.168.2.16	Active	7208	HIKEU0TEM	192.168.2.254	IPv4 Gateway:	192.168.2.254
005	DS-2CD4A25FWD-IZ	192.168.2.35	Active	8000	V5.2.6build 141212	192.168.2.254	IPv6 Address:	fe80::8ee7:48ff.fe0a:fb48
013	DS_C10S	192.168.2.51	Active	8000	V1.2.1build 140808	192.168.2.254	IPv6 Gateway:	
800	DS-2CD6362F-IS	192.168.2.100	Active	8000	V5.0.9build 141009	192.168.2.254	IPv6 Prefix Length:	64
004	DS-2CD6026FHWD-A	192.168.2.101	Active	8000	V5.1.0build 131202	192.168.2.254	HTTP Port	0
010	DS-2CD755F-EIZ	192.168.2.102	Active	8000	V5.2.0build 140721	192.168.2.254	Device Serial No.:	DS-7732NI-SP162012120
003	DS-2CD4624FWD-IZHS	192.168.2.103	Active	8000	V5.2.0build 140721	192.168.2.254	Enable DHCP	
007	DS-2CD6026FHWD-A	192.168.2.104	Active	8000	V5.2.7build 150313	192.168.2.254	Password	Save
006	DS-2CD4024F	192.168.2.105	Active	8000	V5.2.0build 140721	192.168.2.254	1 assured	
012	DS-2CD2T22-I5	192.168.2.107	Active	8000	V5.2.0build 140721	192.168.2.254		
001	DS-2DF8223I-A	192.168.2.108	Active	8000	V5.2.4build 141121	192.168.2.254		
011	DS-2DE4582-AE	192.168.2.109	Active	8000	V5.1.1build 140116	192.168.2.254	Deserved Deserves	
016	DS-96256NI-E16/H	192.168.2.110	Active	8000	V3.0.2build 140925	192.168.2.254		
017	DS-7732NI-SP	192.168.2.112	Active	8000	V3.1.1build 150122	192.168.2.254	Security Code:	
014	DS-9016HFI-ST	192.168.2.113	Active	8000	V3.1.1build 140421	192.168.2.254		OK
002	IDS-2CD6124FWD-I/C	192.168.2.130	Active	8000	V5.1.7build 140626	192.168.2.254	<u> </u>	
015	DS-6408HDI-T	192.168.2.188	Active	8000	V2.3.2 build 140303	192.168.2.254		
009	DS-2CD2032-I	192.168.2.224	Active	8000	V5.2.0build 140721	192.168.2.254		
018	DS-7708NI-SP	192.168.2.226	Active	9000	V3.1.7build 141201	192.168.2.254		
•								

Figure 2 New SADP Tool lets you determine if front-end device is using OLD firmware (V3.1.1build 150122 shown)...

0.					SADP			- a ×
	Online Devices	🕖 Help						
0	Total number of online dev	rices: 22			Save as Excel Refresh Modify Network Parameters			
ID	Device Type	IPv4 Address /	Security	Port	Software Version	IPv4 Gateway	IP Address:	192.168.2.7
022	DS-7708NI-SP	192.168.2.7	Active	8000	V3.3.0build 150328	192.168.2.25	Port	8000
001	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.25	Subnet Mask:	255.255.255.0
021	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.25	IPv4 Gateway:	192.168.2.254
002	Service WatchDog	192.168.2.16	Active	7208	HIKEUOTEM	192.168.2.25	IPv6 Address:	fe80::c256:e3ff:fe1b:856f
010	DS-2CD4A25FWD-IZ	192.168.2.35	Active	8000	V5.2.6build 141212	192.168.2.25	IPv6 Gateway:	
017	DS_C10S	192.168.2.51	Active	8000	V1.2.1build 140808	192.168.2.25	IPv6 Prefix Length:	64
006	DS-2CD6362F-IS	192.168.2.100	Active	8000	V5.0.9build 141009	192.168.2.25	HTTP Port	80
007	DS-2CD6026FHWD-A	192.168.2.101	Active	8000	V5.1.0build 131202	192.168.2.25	Device Serial No.:	DS-7708NI-SP082014110
014	DS-2CD755F-EIZ	192.168.2.102	Active	8000	V5.2.0build 140721	192.168.2.25	Coppie DHCP	
009	DS-2CD4624FWD-IZHS	192.168.2.103	Active	8000	V5.2.0build 140721	192.168.2.25	Password	Save
012	DS-2CD6026FHWD-A	192.168.2.104	Active	8000	V5.2.7build 150313	192.168.2.25	Tasawuru	Core
800	DS-2CD4024F	192.168.2.105	Active	8000	V5.2.0build 140721	192.168.2.25	Reset Password	
015	DS-2CD2T22-I5	192.168.2.107	Active	8000	V5.2.0build 140721	192.168.2.25	New Password:	
011	DS-2DF8223I-A	192.168.2.108	Active	8000	V5.2.4build 141121	192.168.2.25		
016	DS-2DE4582-AE	192.168.2.109	Active	8000	V5.1.1build 140116	192.168.2.25	Confirm Password:	
020	DS-96256NI-E16/H	192.168.2.110	Active	8000	V3.0.2build 140925	192.168.2.25	-	- Devel
003	DS-7732NI-SP	192.168.2.112	Active	8000	V3.1.1build 150122	192.168.2.25	-	Export
018	DS-9016HFI-ST	192.168.2.113	Active	8000	V3.1.1build 140421	192.168.2.25		Import
005	iDS-2CD6124FWD-I/C	192.168.2.130	Active	8000	V5.1.7build 140626	192.168.2.25		
004	DS-6408HDI-T	192.168.2.188	Active	8000	V2.3.2 build 140303	192.168.2.25		
013	DS-2CD2032-I	192.168.2.224	Active	8000	V5.2.0build 140721	192.168.2.25		
•								

Figure 3...or NEW firmware (V3.3.0build 150328 shown)

Resetting Password

1. To request a password reset code, create a folder on your PC (Figure 4) into which to export the *.XML file.

Organize 👻 🔀 Open	Include in library Share with	E-mail Burn	ew folder		800 -	-
* Favorites	Name	Date modified	Туре	Size		
E Desktop	🕌 img	4/21/2015 12:20 PM	File folder			
Secent Places	New folder	4/21/2015 3:05 PM	File folder			
4 OneDrive	New Password Strategy v1.6	4/10/2015 3:46 PM	Microsoft PowerP	3,300 KB		
🐞 Downloads	Password Activation	4/20/2015 4:52 PM	Microsoft Word D	820 KB		
	1 Password Activation	4/20/2015 4:52 PM	Adobe Acrobat D	777 KB		
Documents						
A Music						
E Pictures						
Videos						
🛤 Computer						
Local Disk (C:)						
BACKUP (D:)						
Car DATADISK (E)						
🗣 Network						
ALEX-PC						
HIKEUM017						
F HIKEUM020						
F HIKEUM023						
F HIKEUM034						
HIKEUM041						
INB-LIQIMOU						
P NB-PUBLICYFSX01						

Figure 4 Create a new folder into which to export the *.XML file

2. Open the SADP Tool and highlight the device for which you need a recovery code. Click the **[Browse]** (...) button (Figure 5).

0					SADP					- 0
0	Online Devices	👔 Help								
Q	Total number of on	line devices: 75			🖲 Save a	is Excel 🕜 Refr	esh	Modify Network Para	meters	
ID	Device Type	IPv4 Address /	Security	Port	Software Version	IPv4 Gateway	F.	IP Address:	192.168.2.7	
075	DS-7708NI-SP	192.168.2.7	Active	8000	V3.3.0build 150328	192.168.2.254	٦.	Port:	8000	
001	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	Subnet Mask:	255.255.255	.0
002	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	IPv4 Gateway:	192.168.2.25	54
003	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	IPv6 Address:	fe80::c256:e	3ff:fe1b:856f
004	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	IPv6 Gateway:		
005	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	IPv6 Prefix Length:	64	
006	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	HTTP Port	80	
007	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	Device Serial No.:	DS-7708NI-5	SP082014110
008	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8			
009	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8 .	Enable DHCP		Cour
010	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	Password		oave
011	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	Reset Password		
012	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	New Password:		
013	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8			
014	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	Confirm Password:		
015	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8			
016	DS-7732NI-SP	192,168,2,9	Inactive	8000	V3.3.0build 150324	192,168,2,254	8			Export
017	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8			Import
018	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8			
019	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8			
020	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8			
							*			

Figure 5 Click the [Browse] (...) button

3. Select the directory path to the folder you've created and click [Choose] (Figure 6).

					SADP						- • ×
	Online Devices	🕡 Help									
Q	Total number of or	nline devices: 89			🗐 Save :	as Excel 🛛 @ Refr	esh	Modify Networ	rk Para	meters	
ID	Device Type	IPv4 Address /	Security	Port	Software Version	IPv4 Gateway	H.	IP Address:		192.168.2.7	
087	DS-7708NI-SP	192.1			Select Directory			×		8000	
001	DS-7732NI-SP	192.1 Look in	E HIK		ILIAL SIP as sword Actin	ration V C C	0			255.255.25	5.0
002	DS-7732NI-SP	192.1		lime.					c .	192.168.2.2	54
003	DS-7732NI-SP	192.1	My Comp	New folder				:		fe80::c256:e	3ff:fe1b:856f
004	DS-7732NI-SP	192.1	nstall	<u> </u>					t.		
005	DS-7732NI-SP	192.1						•	ngth:	64	
006	DS-7732NI-SP	192.1								80	
007	DS-7732NI-SP	192.1						- I	No.:	DS-7708NI-	SP082014110
800	DS-7732NI-SP	192.1							UCP		
009	DS-7732NI-SP	192.1									Save
010	DS-7732NI-SP	192.1									
011	DS-7732NI-SP	192.1							vord		
012	DS-7732NI-SP	192.1	iy.					Choose	rd:		
013	DS-7732NI-SP	192.1	Directorie	15				Cancel			
014	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	Commenters	sword:		
015	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8				Export
016	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8				Impad
017	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8				import
018	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8				
019	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8				
020	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8				

Figure 6 Select directory path and click [Choose]

- 4. Click [Export] (Figure 7) and a file named "DeviceKey.xml" will be generated.
- 5. Send this "DeviceKey.xml" file to <u>helpdesk.usa@hikvision.com</u> as an e-mail attachment.

					SADP				- • ×
	Online Devices	🕡 Help							
Q	Total number of o	nline devices: 97			🖲 Save a	as Excel 🛛 🗬 Refi	Modify Network Parameters		
ID	Device Type	IPv4 Address /	Security	Port	Software Version	IPv4 Gateway	F.	IP Address:	192.168.2.7
097	DS-7708NI-SP	192.168.2.7	Active	8000	V3.3.0build 150328	192.168.2.254	8	Port	8000
001	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	Subnet Mask:	255.255.255.0
002	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	IPv4 Gateway:	192.168.2.254
003	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	IPv6 Address:	fe80::c256:e3ff:fe1b:856f
004	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	IPv6 Gateway:	1
005	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	IPv6 Prefix Length:	64
006	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	HTTP Port	80
007	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	Device Serial No.:	DS-7708NI-SP082014110
008	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	Enable DHCP	
009	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8 .	Password	Save
010	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	1 assword	Guic
011	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	Reset Password	
012	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	New Password:	
013	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8		
014	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	Confirm Password:	
015	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	Est III DOOIOLIDE	
016	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	E./HIK DOC/GUIDE	S-MANUA Export
017	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8		Import
018	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8		
019	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8		
020	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8		

Figure 7 Click [Export] and a file named "DeviceKey.xml" will be generated

6. Once you send the "DeviceKey.xml" file, you'll receive an encrypted file named 'Encrypt.xml' back via e-mail in approximately 24 hours. Save this file in the same folder you've previously saved the "DeviceKey.xml" (Figure 8). You'll need the path to import the encrypted key later on.



Figure 8 Save this file in same folder where you've saved "DeviceKey.xml"

7. In the SADP Tool, highlight the device again, click **[Browse]** (...), and select the path where you saved the *"Encrypt.xml"* file (Figure 9).

					SADP				- • ×
	Online Devices	🕡 Help							
Q	Total number of onli	ine devices: 25			🖲 Save a	as Excel 🛯 @ Refr	esh	Modify Network Para	meters
ID	Device Type	IPv4 Address /	Security	Port	Software Version	IPv4 Gateway	H_	IP Address:	192.168.2.7
024	DS-7708NI-SP	192.168.2.7	retive	8000	V3.3.0build 150328	192.168.2.254	8	Port	8000
001	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	Subnet Mask:	255.255.255.0
002	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	IPv4 Gateway:	192.168.2.254
003	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	IPv6 Address:	fe80::c256:e3ff:fe1b:856f
004	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	IPv6 Gateway:	
025	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	8	IPv6 Prefix Length:	64
021	Service Watch	192.168.2.16	Active	7208	HIKEU0TEM	192.168.2.254	N	HTTP Port	80
012	DS-2CD4A25F	192.168.2.35	Active	8000	V5.2.6build 141212	192.168.2.254	8	Device Serial No.:	DS-7708NI-SP082014110
017	DS_C10S	192.168.2.51	Active	8000	V1.2.1build 140808	192.168.2.254	N	Enable DHCP	
009	DS-2CD6362F-IS	192.168.2.100	Active	8000	V5.0.9build 141009	192.168.2.254	8 .	Password	Save
006	DS-2CD6026F	192.168.2.101	Active	8000	V5.1.0build 131202	192.168.2.254	8	1 855W014	
015	DS-2CD755F-EIZ	192.168.2.102	Active	8000	V5.2.0build 140721	192.168.2.254	8	Reset Password	
008	DS-2CD4624F	192.168.2.103	Active	8000	V5.2.0build 140721	192.168.2.254	8	New Password:	•••••
011	DS-2CD6026F	192.168.2.104	Active	8000	V5.2.7build 150313	192.168.2.254	8	Strong	
007	DS-2CD4024F	192.168.2.105	Active	8000	V5.2.0build 140721	192.168.2.254	8	Confirm Password:	•••••
014	DS-2CD2T22-I5	192.168.2.107	Active	8000	V5.2.0build 140721	192.168.2.254	8	5-4 HK DOO(0) HD5	Charles Court
010	DS-2DF8223I-A	192.168.2.108	Active	8000	V5.2.4build 141121	192.168.2.254	8	E/HIK DOU/GOIDE	S-MANUA ··· Export
016	DS-2DE4582-AE	192.168.2.109	Active	8000	V5.1.1build 140116	192.168.2.254	8	E/HICDOC/GUIDE	S-Marca import
019	DS-96256NI-E	192.168.2.110	Active	8000	V3.0.2build 140925	192.168.2.254	8		E:/HIK DOC/GUIDES
022	DS-7732NI-SP	192.168.2.112	Active	8000	V3.1.1build 150122	192.168.2.254	N		
023	DS-9016HFI-ST	192.168.2.113	Active	8000	V3.1.1build 140421	192.168.2.254	N		
I.C									

Figure 9 Select device again and click [Browse] to locate the path where you saved the "Encrypt.xml" file

- 8. Create a password of your choice by entering a new password into the "New Password" field on the bottom right of the screen (Figure 10). See "Reference" section on page 8 for guidelines.
- 9. Retype the password into the "Confirm Password" field.

10. After the password has been entered and confirmed, click **[Import]** (Figure 10) to import the "*Encrypt.xml*" file you received and saved from Hikvision Technical Support.

					SADP				- • ×
	Online Devices	🕡 Help							
Q	Total number of onli	ine devices: 21			🗐 Save a	is Excel 🖉 Refr	resh	Modify Network Para	imeters
ID	Device Type	IPv4 Address /	Security	Port	Software Version	IPv4 Gateway	нтт	IP Address:	192.168.2.7
020	DS-7708NI-SP	192.168.2.7	Active	8000	V3.3.0build 150328	192.168.2.254	80	Port	8000
021	DS-7732NI-SP	192.168.2.9	Inactive	8000	V3.3.0build 150324	192.168.2.254	80	Subnet Mask:	255.255.255.0
018	Service Watch	192.168.2.16	Active	7208	HIKEU0TEM	192.168.2.254	N/A	IPv4 Gateway:	192.168.2.254
006	DS-2CD4A25F	192.168.2.35	Active	8000	V5.2.6build 141212	192.168.2.254	80	IPv6 Address:	fe80::c256:e3ff:fe1b:856f
013	DS_C10S	192.168.2.51	Active	8000	V1.2.1build 140808	192.168.2.254	N/A	IPv6 Gateway:	
003	DS-2CD6362F-IS	192.168.2.100	Active	8000	V5.0.9build 141009	192.168.2.254	80	IPv6 Prefix Length:	64
002	DS-2CD6026F	192.168.2.101	Active	8000	V5.1.0build 131202	192.168.2.254	8010	HTTP Port	80
011	DS-2CD755F-EIZ	192.168.2.102	Active	8000	V5.2.0build 140721	192.168.2.254	80	Device Serial No.:	DS-7708NI-SP082014110
005	DS-2CD4624F	192.168.2.103	Active	8000	V5.2.0build 140721	192.168.2.254	80	Cooble DUCD	
800	DS-2CD6026F	192.168.2.104	Active	8000	V5.2.7build 150313	192.168.2.254	80 🖡	Password	Save
004	DS-2CD4024F	192.168.2.105	Active	8000	V5.2.0build 140721	192.168.2.254	80	1 dooword	Cure
009	DS-2CD2T22-I5	192.168.2.107	Active	8000	V5.2.0build 140721	192.168.2.254	80	Reset Password	-
007	DS-2DF8223I-A	192.168.2.108	Active	8000	V5.2.4build 141121	192.168.2.254	80	New Password:	
012	DS-2DE4582-AE	192.168.2.109	Active	8000	V5.1.1build 140116	192.168.2.254	80	Strong	
017	DS-96256NI-E	192.168.2.110	Active	8000	V3.0.2build 140925	192.168.2.254	80	Confirm Password:	
019	DS-7732NI-SP	192.168.2.112	Active	8000	V3.1.1build 150122	192.168.2.254	N/A	EULIK DOQIOLIDE	C MANUA
014	DS-9016HFI-ST	192.168.2.113	Active	8000	V3.1.1build 140421	192.168.2.254	N/A	E./HIK DOC/GUIDE	S-MANUA Export
001	iDS-2CD6124F	192.168.2.130	Active	8000	V5.1.7build 140626	192.168.2.254	80	E./HIK DUC/GUIDE	S-MAINUA Import
016	DS-6408HDI-T	192.168.2.188	Active	8000	V2.3.2 build 140303	192.168.2.254	N/A		
010	DS-2CD2032-I	192.168.2.224	Active	8000	V5.2.0build 140721	192.168.2.254	80		
015	DS-7708NI-SP	192.168.2.226	Active	9000	V3.1.7build 141201	192.168.2.254	N/A		

Figure 10 Set up a password by clicking [New Password] and [Confirm Password], then click [Import]

- 11. A "Reset password succeed" message will appear (Figure 11).
- 12. Press the "X" in the top right corner of the pop-up confirmation window to dismiss the window.



Figure 11 "Reset password succeed" message will appear

Reference

Password Strength Requirements

Hikvision's new login procedure requires users to create a new password for the **admin** account upon the first login to all devices. The password must contain 8 to 16 characters, combining numbers, lowercase letters, uppercase letters, and special characters. At least two types of the above-mentioned characters are required. The system will check the password strength; "Risky" passwords will not be accepted.

NOTE: Technical bulletins are available to explain password strength requirements in detail.

- The password strength will be displayed, accompanied by a color indicator^{*}:
 - Level 0-Risky (no indicator): Not acceptable
 - Level 1–Weak (pink indicator): Acceptable
 - Level 2–Medium (yellow indicator): Acceptable
 - Level 3–Strong (green indicator): Acceptable
- Bar length indicates strength level.
- Activation will not be allowed unless the password is of acceptable strength ("Weak," "Medium," or "Strong,"). If the password is of unacceptable strength ("Risky,"), a warning box will be displayed.

STRENGTH LEVEL	DESCRIPTION					
Level 0 (Risky) Cameras <u>will not</u> accept a Level 0 password	Password length is fewer than eight characters, contains only one type of character, is the same as the user name, and/or is the mirror writing of the user name. This type of password <u>will not</u> be accepted.					
Level 1 (Weak) Cameras <u>will</u> accept a Level 1 password	Password contains two types of characters. The combination is number + lowercase letter or number + uppercase letter, and the password length is at least eight characters. This type of password <u>will</u> be accepted.					
Level 2 (Medium) Cameras <u>will</u> accept a Level 2 password	Password contains two types of characters. The combination is neither number + lowercase letter <i>nor</i> number + uppercase letter, and the password length is at least eight characters. This type of password <u>will</u> be accepted.					
Level 3 (Strong) Cameras <u>will</u> accept a Level 3 password	Password contains more than three types of characters, and the password length is at least eight characters. This type of password <u>will</u> be accepted.					

Password Strength Levels

NOTE: Types of characters are lowercase letters, uppercase letters, numbers, and special characters. Only ASCII characters are allowed.

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^{*}**NOTE:** The strength level indicator colors can vary by activation process, model number, and device type.